

Quality Management System	POWER GRID COMPANY OF BANGLADESH LTD.					QUALITY PROCEDURES			
	TITLE: PROCEDURE FOR CONTROL OF NONCONFORMING PRODUCT								
Document No:	QP-CNP-1	Revision No.:	00	Effective Date:	01/12/05	Page:	1	of	1

1.Scope: Applies to whole of POWER GRID COMPANY OF BANGLADESH LTD.
2.Purpose: To identify and control non-conforming product.

SI No.	Activity (including Check Points)	Ref. Doc.	Responsibility	Freq. / Time	Output
1.1	Non-conforming products are controlled by any one of the following methods. - by taking action to eliminate detected non-conformity, - by authorizing its use, release or acceptance - by customer at a concession rate.		MD, Director (Technical), GM Transmissions & GM System Operation, All Functional Heads of Grid, LDC, Tele-Communication	When required	Plan for control of non-conformity
1.2	Any time the quality of power that does not fulfill the required specification is identified and recorded.		All Functional Heads	When required	QF-CNP-01
2.1	Nonconforming Incoming Purchased Materials are kept in a designated place with the suitable marking		All Incharges	When required	Implementation of non-conformity
2.2	A Nonconformity Document for purchased product is raised mentioning the cause and is referred for decision on necessary steps for the Corrective Action	QF-STR-06	All Incharges	When required	
2.3	Nonconformity Document is raised for the non-conforming power. Causes of nonconformities are recorded.		All Functional Incharges	When required	QF-CNP-01
2.4	Nonconforming items are subjected to following disposition decisions: - To be controlled from LDC - To be decided by GM System Operation - To be decided by DT, MD and/or Ministry		LDC GMSO DT/MD/Ministry	When required	
2.5	Proposed action is recorded.		All Functional Incharges	When required	QF-CNP-01
2.6	Action against non-conformity is taken and its effectiveness is also recorded		All Functional Incharges	When required	QF-CNP-01
2.7	Nonconforming issues are analyzed for preventive steps in addition to the corrective measures taken. Monthly analysis of Product Nonconformity is raised in the Management Review Committee Meeting.		All Functional Incharges MR	Monthly	Analysis of nonconforming cases
2.8	Nonconformity Documents and their analysis are maintained.		All Incharges	When required	QF-CNP-01
3	Procedure for control of non-conforming product is reviewed		DT, GMs, MR	When required	Review/ check
4	Action is taken on the basis of review		-do-	When required	Improvement

Reviewed by (GMTD)



Approved by (DT)

